

PCIP Data per month -October 2025

No. of calls to the surgery	16843	
Number of calls answered in two mins*	0	*automated data retrieval not possible from our telephony software
Number of calls abandoned	4264	
Items issued via prescription	21,469	
Referrals Made	334	
Fit Notes (Med3s) issued	158	
Administrative Comms. Issued (letters/emails)	1247	
Text messages sent and received	1471	
Total digital requests submitted to the practice	1798	